

Omega Paw Roll 'n Clean Litter Box FAQ

Q. What kind of litter should I use in my roll 'n Clean litter box.

A. The Roll 'n Clean litter box was designed to be used with clumping litter.

https://www.youtube.com/watch?v=RIqrau5qSkQ&ab_channel=OmegaPaw

Q. Is the large litter box big enough for 2 cats.

A. We recommend the large size Roll 'n Clean for larger, and multi cat households, and the regular size for cats up to 10lbs. https://www.youtube.com/watch?v=y9wyB1wk4a4&ab_channel=OmegaPaw

Q. How do I know which is the large model and which is the regular size?

A. The Large models all have the number 20 in their item code, where the regular size all have the number 15 in their item code. For example, RA15 is the base model regular size and RA20 is the base model large size.

Q. How much litter should I put in the Roll 'n Clean litter box.

A. We recommend no more than 2 inches in the bottom of the pan, there is a mark on the inside of the box showing the maximum level of litter to put in.

Q. Why does my sifting grate pop out of place sometimes?

A. The grate will pop out of place for a couple of reasons. The first being that it is not being rolled frequently enough, so the clumps are larger and heavier and can knock it out of place. The second being that the grate itself isn't pushed firmly down in the crevice on the bottom making it completely flush with the bottom of the box, to ensure a tight seal when you lock the box together.



Q. How does it work?

A. Please refer to the link to our youtube channel for instructional video's on how to use your Roll 'n Clean litter box.
https://www.youtube.com/channel/UCcDjZVJu-sKG-S_Wu57K3Fw



Q. Sometimes when rolling the box clumps are stuck to the bottom, what do I do to prevent this?

A. If there are clumps sticking to the bottom while rolling, we suggest giving it a couple of taps when the box is rolled over onto the top to dislodge any clumps and deposit them in the pull out drawer.
https://www.youtube.com/watch?v=YWKsFRO8Ohs&ab_channel=OmegaPaw

Q. Is this box automatic? Does it need electricity?

A. The Roll 'n Clean litter box does not need any electricity to work. Simply Roll the litter box onto the top and back again and the internal sifting grate separates the waste from the clean litter, depositing the waste into the pull out tray for disposal.

https://www.youtube.com/watch?v=pgCL54PmhQA&ab_channel=OmegaPaw

Q. How do I assemble the litter box?

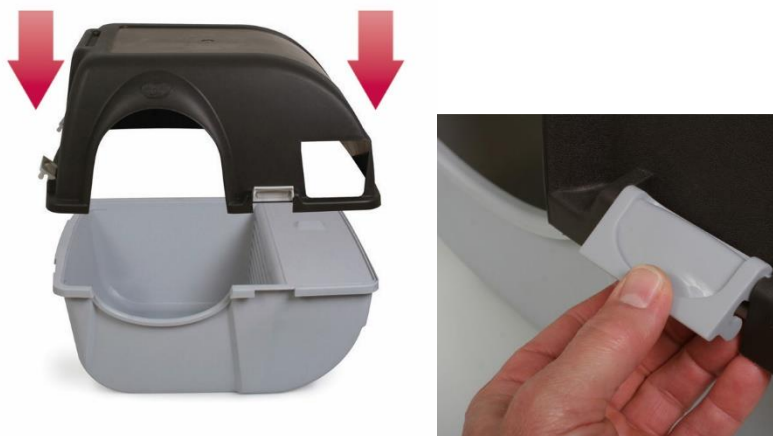
A. The litter box has a top, bottom, sifting grate and scoop. The top has locking clips attached and depending on your model you might have an easy fill hood attachment or an integrated litter step. To assemble the box.

https://www.youtube.com/watch?v=pgCL54PmhQA&ab_channel=OmegaPaw

First: bend the sifting grate at the fold and place the louvered part in the tabs at the bottom of the litter box. The solid portion of the sifting grate should be pushed down into the crevice for a tight fit. Please see images.



Second: line up the top of the litter box, with the bottom portion, ensuring the locking clips line up with the slots on the bottom.



Lock the tabs in place, ensuring a good seal on your litter box.



Third: place the pull out scoop into the opening.

Once assembled fill with no more than 2 inches of litter, you are now ready to use your Roll 'n Clean litter box.

Q. How many cats can use 1 Roll 'N Clean Self-Cleaning Litter Box

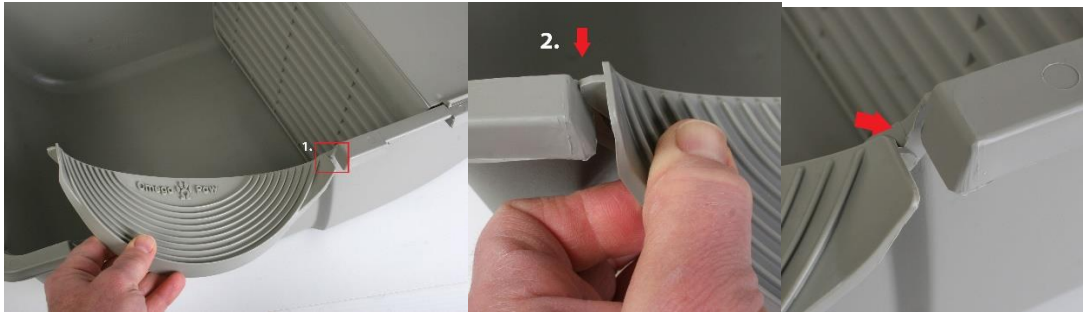
A. We recommend the Large size of the Roll 'N Clean Self-Cleaning Litter Box for multiple cat households.

https://www.youtube.com/watch?v=LAufg-LQO08&ab_channel=OmegaPaw

Q. How do I install my Roll 'N Clean Self-Cleaning Litter Box Litter Step?

A. Please refer to the link to our youtube channel for instructional video's on how to use your Roll 'n Clean litter box.

https://www.youtube.com/watch?v=djdGvC_FWIQ&ab_channel=OmegaPaw



Q. How often should I empty the Roll 'N Clean Self-Cleaning Litter Box?

A. . Please refer to the link to our youtube channel for instructional video's on how to use your Roll 'n Clean litter box.

https://www.youtube.com/watch?v=XXWnx_qwxgE&ab_channel=OmegaPaw

Q. How do I fill the Roll 'N Clean Self-Cleaning Litter Box with Litter?

A. For all models except for the Easy Fill Models:

https://www.youtube.com/watch?v=WTx0Y1Nk33o&ab_channel=OmegaPaw

For the Easy Fill Models: https://www.youtube.com/watch?v=KrpBcttrLic&ab_channel=OmegaPaw

Q. What is the difference between the different models of Roll 'n Clean Litter Boxes.

A. There are a few different models of Roll 'n Clean litter box, our base models feature the patented sifting grate, the pull out tray and a Pewter coloured top. The Elite model has the same features as the base model and has chrome plated locking clips and accents, an integrated litter step and comes in our signature Midnight black color. The Premium model has chrome plated locking clips and accents, the integrated litter step and is available in our Pearl Blue color. The Easy Fill model of the Roll 'n Clean litter box features a swivel hood attachment that flips down making it easy to refill your Roll 'n Clean litter Box.



Base Model



Elite Model



Premium Model



Easy Fill Model

If you have any additional questions or need more support, please contact our customer service team at customerservice@omegapaw.com